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Hawaiian airlines information technology

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Other applicable federal employment laws include Family and Medical Leave Act (FMLA), the Employee Polygraph Protection Act (EPPA), and Uniform Services Employment and Employment Act (USERRA). Accommodation for Applicants with Disabilities Hawaiian has always worked to provide qualified applicants and employees who are disabled veterans or individuals with disabilities with necessary reasonable accommodation in accordance with the ADA. If you are having trouble using our online system due to a disability and need an accommodation, please email us at ApplicantAccommodation@HawaiianAir.com or call us on 808-835-3762. Hawaiian Airlines today celebrated the opening of a new Information Technology Center in Tempe, Ariz., the carrier's largest office outside its Honolulu headquarters. The airline, which has hosted daily nonstop flights between Phoenix and Honolulu since 2002, held a blessing to welcome 60 employees to its 15,000-square-foot center. Airline executives say the new space complements Hawaiian's technical capabilities in Honolulu and increases the company's ability to hire IT professionals from across the U.S. mainland. From left: Kevin Sullivan, executive vice president of sales and customer services for the Arizona Commerce Authority, Peter Ingram, Hawaiian Airlines president and CEO Tempe Mayor Mark Mitchell; and John Jacobi, senior vice president for information technology at Hawaiian Airlines, at the dedication ceremony for the airline's new IT Center in Tempe, Ariz., on Monday, Jan. 6, P.C. Hawaiian AirlinesOns appreciates the warm welcome we've received throughout Arizona in support of our IT Center, and we're delighted to be growing our business in a state we've enjoyed serving with nonstop flights to Hawaii for nearly two decades, said Peter Ingram, Hawaiian Airlines president and CEO. Our Tempe office will complement the core work of our Honolulu team to our across departments so we can continue to deliver the greatest value to our guests. Hawaiian opened a temporary IT office in Arizona early last year before going to the place two months ago. It plans to nearly double the staff at the center by continuing to partner with Arizona State University and other local educational institutions to IT internships and recruiting positions ranging from software engineers and architects to offer database managers and business analysts. SPONSORED VIDEO This new Hawaiian Airlines technology center is another significant addition to Arizona's tech sector, which is growing at a rate 40 percent faster than the rest of the country, said Arizona Gov. Doug Ducey. We congratulate Hawaiian Airlines on their expansion in Tempe and look forward to their continued success in our state. Tempe Mayor Mark Mitchell said, We are so honored that after a multi-state search, Hawaiian Airlines selected Tempe for its new IT center. This is testament to the tremendous access to talent and competitive cost of living in our community. We are happy to welcome them and cannot think of a better place for this excellent tech work to land! Hawaiian Airlines' selection of Tempe for its new IT operation shows the high quality of tech talent and pro-business climate our state offers to growing companies, said Sandra Watson, Arizona Trade Authority president and CEO. We thank Hawaiian Airlines for investing in Arizona and creating new jobs for our residents. On Oct. 10, 2002, Hawaiian became the first airline providing daily, nonstop wide-body service between Phoenix and Honolulu. Today, Hawaiian serves the trail with a 278-seat Airbus A330 plane. Employees of the Hawaiian Airlines IT Center in Tempe wait for the traditional Hawaiian blessing ceremony to begin. (Graham Bosch/Room Business News) Hawaiian Airlines celebrated its new IT center in Tempe with a traditional Hawaiian blessing ceremony on Monday. The 15,000-square-foot facility first opened its doors at the Hayden Ferry Lakeside multi-use development at Tempe Town Lake on July 1, 2019. The formal Hawaiian blessing of the airline's first tech-centric office space outside Honolulu was preceded by words from corporate and local leaders. 'Ohana' means family This is very much a tradition for us, said Peter Ingram, president and CEO of Hawaiian Airlines. One of the things that's really important to us as we branch out to this new facility is to make sure that all of you who joined our ohana know that you're very much part of the Hawaiian Airlines team. Ohana is the Hawaiian word for family. The airline has more than 7,300 employees, about 90 percent of whom work in or around the corporate headquarters in Honolulu, according to Ingram. Peter Ingram, president and CEO of Hawaiian Airlines. (Graham Bosch/Room Business News) Ingram told his Tempe employees he wants them to feel just as comfortable working for Hawaiian Airlines as their counterparts in the Pacific, and of it brings the tradition of the blessing. I've had the pleasure in my goings-on-to-15 years at Hawaiian to be part of many blessings blessings we brought in new facilities and new aircraft and started new businesses, he said. John Jacobi, senior vice president of information technology (IT) for Hawaiian Airlines, spoke next, noting how fast the office has grown since opening in its current space. Now we're about 60 strong, so we've created ohana of 60 great individuals here, he said. And I'll tell you, every time I come here, the energy of this place just gets me fired up, and it's such a pleasure to be a part of this. Tempe Mayor Mark Mitchell, also in attendance, said Tempe is a city of choice and that he was glad Hawaiian Airlines chose his city. Tempe Mayor Mark Mitchell. (Graham Bosch/Room Business News) You could have chosen anywhere to track, he said. Technology is the No. 1 job creator and industry, not just in this state, but in Maricopa County, so to have your IT office here for Hawaiian Airlines really makes sense. Ingram credited Mitchell and Kevin Sullivan, executive vice president of sales and customer services for the Arizona Commerce Authority, for their help in opening the new office. As the mayor mentioned, you have choices, Sullivan said. The location, the amenities and the accessibility to ASU are immense. The blessing Debbie Nakanelua-Richards, director of government and community relations at Hawaiian Airlines, sang a traditional Hawaiian song during the blessing ceremony. Keoni Martin in the background. (Graham Bosch/Room Business News) Keoni Martin of the Hawaiian Airlines community relations team introduced the formal Hawaiian blessing. The first thing in the blessing is the chant, and the one thing I want to admit is the indigenous people of this place in Arizona and say 'aloha' to the natives and thank you for your hookipa, your hospitality here on this country. Martin said. Martin pointed to a large wooden bowl. In the koa bowl we have water, and we all need water to survive; it sustains life, he said. We have Hawaiian salt — a porch — and that is to preserve. To preserve everything over the blessing, to preserve... all the mana, or the energy we all share with each other today. Simple but elegant After the blessing, employees and visitors are slated to the IT Center itself - a clean, modern, open workspace with panoramic views of Tempe Town Lake and a cafeteria that overlooks the lake at Papago Park and Camelback Mountain beyond it. The Hawaiian Airlines IT Center in Tempe features an open floor plan. A large cafeteria sits at the back corner of the office. (Graham Bosch/Room Business News) The Hawaiian Airlines IT Center has panoramic views of Tempe Town Lake and the city beyond that. (Graham Bosch/Room Business News) The Hawaiian Airlines IT Center is located at the Hayden Ferry Lakeside multi-use development in Tempe. (Graham Bosch/Room Business News) Hawaiian Airlines shuts down Hawaiian culture and the company's own in its brands and values. (Graham Bosch/Chamber Business News) News said proximity to the offices to Phoenix Sky Harbor International Airport reminds him of downtown Honolulu, where the buildings overlook the airport (and the airline's headquarters) and viewers can see planes taking off before banking out over the ocean. He said the idea of an IT office in another state is a topic of conversation, especially since robust tech talent is hard to get into Hawaii, where Hawaiian Airlines is already one of the largest private employers. We complemented this by bringing in many contractors through third-party developers and different service providers, he said. But outside contractors are expensive; talented, in-house employees are far more valuable to a company that is looking to completely modernize and integrate its tech platforms. Ingram and his team decided to finally take the plunge. We've watched a lot of things, including accountability, access to tech talent, places where there might be some people with airline experience, he said. And as we all piled on and started building a relationship with Arizona State University, the Greater Phoenix area really rose to the top of the list. Tempe's proximity to ASU sealed the deal and Ingram said he couldn't be happier. The high-tech stuff John Jacobi, senior vice president of IT for Hawaiian Airlines. (Graham Bosch/Room Business News) Jacobi said the company needed specific tech talent — some of the high-tech stuff. Hawaiian Airlines is revamping its customer interfaces to create a better user experience and remains competitive with other airlines. Most of it was around integrations — getting different from systems to talk to each other, Jacobi said. And then too, our customer touch points: The mobile, the kiosks, the web, and that kind of stuff, to improve the guest experience. But the company needed different dams to fish in, according to Ingram. Jacobi said Hawaiian Airlines hired Accenture, an Irish multinational professional services company, to help analyze which city would work best for an IT center in terms of cost of living, skill sets of workers, local government, community, universities and more — and Tempe rose to the top. We get some really good technical talent that is employees instead of contractors, Jacobi said. Basically, our development arm and our technical kind of skill sets are going to be located here — developers, testers and things like that — the people who connect with the business are going to be mainly in Honolulu. Hawaian [Airlines] culture Ingram said Hawaiian Airlines has a strong culture and a tight sense of ohana. It's something we've acknowledged over the last few years as we expand and grow and add new people to the organization and expand geographically, he said. The company went through an exercise last year to see some of its best depicting the airline at its optimal standards. The findings helped the key values, Ingram said. Moving forward, the company will be focused on four ideals: Mālama, which means caring; hookipa, meaning hospitality; lōkahi, or togetherness and unity; and pō'okela, which is about striving for excellence. The four of those, when we do, and we're all focused on that as our core values — I think we have an unstoppable team and we can do really great things together, Ingram said. Said.

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